



How to ship your phone.

Time to ship your phone! Your trade-in has started. Please follow the steps below to ship your phone so we can process your trade-in.

INSTRUCTIONS

1

INSPECT

- ☐ Does the phone that you are shipping match the Make & Model on the **receipt** provided on the next page?
- ☐ Does the phone power on when fully charged?
- ☐ Does the screen work when turned on, without any cracks or other damage to the display screen?
- ☐ Is the phone free of liquid damage? Your phone is ineligible if it shows evidence of direct or indirect moisture.
- ☐ Is the phone free of damage? Minor scratches and scuffs are ok, but we won't accept phones with cracks, splits, or fractures. Phones with physical damage such as a missing button or damaged charging port are also ineligible. Is the display functional and free from damage? Minor scratches and scuffs are ok, but we won't accept cracks or fractures.

2

PREPARE

- ☐ Have you backed up your personal data and removed your memory card (if your phone has one)?
- ☐ If you're trading in an iPhone, you'll need to disable Find My. From your phone, open Settings > Tap your name > Find My > Tap Find My iPhone, then tap to turn it off > Enter your Apple ID password > Tap Turn Off.
- ☐ Have you factory reset your phone?

If your phone is not in working order, or doesn't meet the above requirements, we may be unable to complete your trade-in.

3

SHIP

- ☐ If your phone has a removable battery, keep the battery inside the phone.
- ☐ Pack the phone securely to keep it safe during transit. We recommend a sturdy box with protective padding. Limit one phone per package.
- ☐ Cut out the enclosed **Receipt** and place it inside your package.
- ☐ Cut out and attach the enclosed prepaid **Merchandise Return Label** and **Lithium Battery Label** to the outside of your package. If you're trading in multiple phones, ship each phone separately with its own return and battery label included in your order confirmation email.
- ☐ Keep the **Customer Copy** for your records. It contains the IMEI and package tracking number that you'll need to reference if you have questions about your trade-in.
- ☐ Mail the package through your United States Postal Service mailbox via standard shipping.

Please follow this checklist carefully. If the above conditions are not met, we may be unable to process your trade-in. For more information, please refer to the Trade-In Program Terms & Conditions

Customer
Copy

Keep for your
records

Offer Number : XTIP33050000108599

USPS Tracking : 9202090250485701835602

IMEI/Serial Number : 356561105683115

Trade-In Device Details : IPHONE 11 64GB - XFINITY

Trade-In Offer Date : 09/17/2023




CUT HERE

Receipt

Place inside the box

IMEI/Serial Number : 356561105683115



Offer Number : XTIP33050000108599

Trade-In Device Details : IPHONE 11 64GB - XFINITY



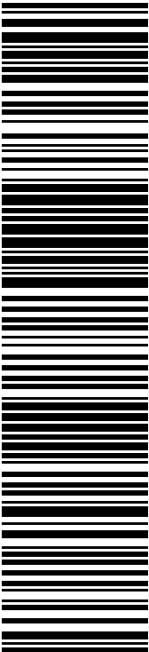

Condition : Good

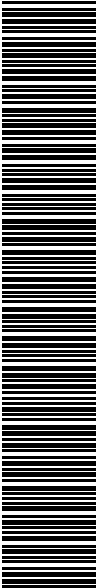


CUT HERE

Merchandise Return Label

Securely attach to your box using transparent packing tape

 UNITED STATES POSTAL SERVICE®		NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES
USPS GROUND ADVANTAGE™ RETURN		
ASSURANT 3640 SANDHURST DR STE A YORK PA 17406-7938		
R040		
ASSURANT XFINITY DRP - PERMIT 413 627 WILLOW SPRINGS LN YORK PA 17406-9989		
USPS TRACKING NUMBER		
		
9202 0902 5048 5701 8356 02		
PERMIT 413		
Scan for Free Package Pickup or to Find a Post Office		



XTIP33050000108599

Lithium Battery Label

Securely attach to the outside of your box using transparent packing tape

